



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Ravindra K. Shetty et al.

Title:

SYSTEM AND METHOD FOR BUSINESS GOAL-OPTIMIZATION WHEN CUSTOMER

DEMAND CANNOT BE SATISFIED

Docket No.:

H0002099-0760

Filed:

June 27, 2001

Examiner:

Peter H. Choi

Serial No.: 09/893,091

Due Date: January 7, 2006

Group Art Unit: 2163

MS Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

X Return postcard.

 \underline{X} Amendment and Response (25 pgs.).

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SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

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Reg. No. 30,837

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.Q. Box 1450, Alexand 12, VA 22313-1450, on this day of January, 2006.

Name

Signature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

(GENERAL)

JAN 0 9 2006 2/N 09/893,091

PATENT

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AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

This responds to the Office Action mailed on October 7, 2005. Please amend the above-identified patent application as follows.